



# KUCCPS BULLETIN

Issue 3 | October, 2025

A monthly newsletter from KUCCPS



## CORPORATE NEWS

### KUCCPS Represented as State House Talks Review Higher Education Successes



Chief Executive Officer Dr. Agnes Mercy Wahome represented KUCCPS in a meeting between His Excellency President Dr. William Ruto, Vice-Chancellors of Public Universities and Ministry of Education officials, held at State House. The meeting reviewed successes in the implementation of the student-centered higher education enhancing model, and explored measures for sustaining and enhancing access to university education in Kenya.

*"Our public universities are making steady and demonstrable progress in strengthening their role of teaching and training Kenya's human capital,"* His Excellency the President said after the meeting.



### Improved Service Delivery earns KUCCPS an Excellent Productivity Score

The Placement Service improved its performance in key service delivery areas, according to the latest productivity assessment. In the assessment, which was conducted in September 2025, KUCCPS attained a Productivity Index of 4.4 [Excellent] for the Financial Year 2024/2025, up from 3.23 [Very High] in 2023/2024.

Productivity Index is a score derived from a public entity's performance in defined areas, covering delivery of core services, innovation, customer satisfaction, and employee satisfaction among other parameters. Metrics are developed and measured annually with the guidance of the National Productivity and Competitiveness Centre under the Ministry of Labour and Social Protection. The highest possible attainable Productivity Index is 5. This achievement underscores our commitment to excellence in public service and continuous improvement, driven by our keen focus on citizens.

## Editor's Note

Dear Reader,

I am excited to present the third issue of KUCCPS Bulletin. In this issue, we bring you stories from our engagements with stakeholders throughout the month of September. From a high-level meeting on university education at State House to a grassroot engagement (Elimu Mashinani) at the coast, KUCCPS continues to play an integral role in the education sector, shaping policy discussions and supporting government initiatives towards enhancing access to quality higher education and training.

In addition, we are thrilled to bring you updates on preparations for ISO 9001:2015 (Quality Management Systems) Re-Certification, as well as a remarkable improvement in service delivery at KUCCPS, as reflected in an excellent productivity score. We round it up with dispatches from our career guidance and outreach activities in the counties.

The editorial team is grateful to KUCCPS Management led by the Chief Executive Officer Dr. Agnes Mercy Wahome for the guidance and support that has ensured continued publication of this bulletin.

Enjoy reading!

Paul Juma, MPRSK  
Editor

## Credits

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## Departments Gear Up for Audit Ahead of ISO 9001:2015 Recertification



All departments at KUCCPS are preparing for an audit that will determine if the institution retains its ISO 9001:2015 certification. ISO champions – officers assigned the role of supporting ISO processes – participated in a workshop in September to review and update Standard Operating Procedures ahead of the audit.

KUCCPS attained the ISO 9001:2015 Quality Management Systems (QMS) certification by the Kenya Bureau of Standards on 7th November 2022. The certification has enabled the institution to enhance customer satisfaction, improve operational efficiency and promote a culture of continuous improvement. The initiative underscores KUCCPS' commitment to provision of equitable, fair and efficient services.



### QUALITY POLICY STATEMENT

The Kenya Universities and Colleges Central Placement Service (KUCCPS) is a state Corporation under the Universities Act 2012. The core mandate of KUCCPS is to coordinate the placement of Government sponsored students to Universities and Colleges as per the Act. KUCCPS endeavors to provide equitable, fair and efficient placement of students to Universities and Colleges by nurturing careers through advisory services and placement.

In order to achieve this, KUCCPS shall:

- Establish, implement and continually improve a Quality Management System in accordance with ISO 9001 International Standard
- Focus on customers' needs and comply with contractual expectations and all applicable legal and statutory requirements
- Integrate QMS in business processes; promote innovation and risk-based thinking.
- Ensure members of the Service uphold the following core values in their day-to-day operations: customer centricity, access and equity, innovativeness, teamwork, and integrity.
- That Quality Objectives are established, achieved and reviewed annually for continual improvement and suitability.
- Ensure that this Quality policy and associated Quality Management System documentation are communicated and understood by all employees. This quality policy shall be communicated, understood and applied at all levels within the Service and shall be made available to relevant stakeholders as appropriate. The KUCCPS Top Management shall continually review this quality policy to consider changing internal and external issues and other relevant practices for continual improvement.

Chief Executive Officer

QUALITY MANAGEMENT SYSTEM BASED ON ISO 9001:2015 STANDARD



## Elimu Mashinani: Ministry of Education, KUCCPS and Stakeholders Explain Policies at the Coast

As September came to an end, three significant education events happened in Mombasa and Kilifi counties as the Ministry of Education took its grassroot engagements to the Coast.

The Teachers Education Conference, held in Mombasa, reviewed the status of pre-service teacher training and employment in Kenya; the Senate Education Committee held a retreat with key actors to discuss pertinent issues in the education sector; while the Ministry and Citizen TV conducted the Elimu Mashinani public engagement in Kilifi, where education officials explained government policies to the people.

Due to its critical role in the education sector, KUCCPS' presence in the events provided crucial support to the Ministry and contributed insights to discussions on enhancing access to quality higher education and training in Kenya.



Cabinet Secretary for Education, Mr. Julius Ogamba, makes a presentation during the Senate Committee on Education retreat.



Education Cabinet Secretary Mr. Julius Ogamba and Principal Secretaries Dr. Beatrice Inyangala (Higher Education), Dr. Esther Muoria (TVET) Prof. Julius Bitok (Basic Education) prepare on Citizen TV set moments before the second Elimu Mashinani town hall discussion went live from Pwani University, Kilifi County on 23rd September, 2025. The Elimu Mashinani series is an interactive regional town hall forum hosted by Citizen TV in collaboration with the Ministry for live discussions on education issues.



KUCCPS Chief Executive Officers Dr. Agnes Mercy Wahome makes a presentation during Elimu Mashinani townhall discussion at Pwani University, Kilifi County on 24th September 2025.

Discussions addressed university transition, teacher shortages and equity in access to education among other issues.



From Left: Chief Executive Officers Dr. Agnes Mercy Wahome (KUCCPS), Dr. Edwin Wanyonyi (Universities Fund) and Dr. Alice Kande (KNQA) follow proceedings during a retreat of the Senate Standing Committee on Education held in Mombasa County from 26th to 27th September 2025. The retreat discussed pertinent issues in the education sector including access, equity, funding, transition and ongoing reforms.



## World Maritime Day Celebrations Highlight Blue Economy Career Options



Stakeholders celebrated the 2025 World Maritime Day with an exhibition in Mombasa, highlighting economic and career opportunities in the maritime industry. KUCCPS joined the Kenya Maritime Authority and other stakeholders to celebrate World Maritime Day on 25th September 2025, under the theme “Our Ocean, Our Obligation, Our Opportunity.”

During the vibrant exhibition, KUCCPS officials highlighted the diverse courses and career opportunities available to Kenyan students – from marine engineering and logistics to fisheries, aquatic science and port management. The event was officially opened by the Cabinet Secretary for Education Mr. Julius Migos Ogamba.

## Huduma Mashinani: KUCCPS takes Career Mentorship Services to Laikipia County

Nanyuki Huduma Centre KUCCPS officer engaged 81 secondary school games teachers and disseminated career guidance information during the Huduma Mashinani forum held at Thingithu Secondary School in Laikipia East Sub-County.

The teachers, drawn from six sub-counties, were equipped with practical insights on how to integrate career guidance and mentorship into sporting activities. The session aimed at encouraging the teachers to use sports as a platform for supporting learners in making informed education and career choices. This will ensure that talent development goes hand-in-hand with career preparedness among the learners.





## A Week of Inspiration in Kitui County as KUCCPS Transverses Mwingi North Constituency offering Career Guidance



KUCCPS participated in the 2nd Annual Career Fair at Dedan Kimathi University of Technology in Nyeri County. The career fair brought together about 1,100 students who were eager and excited to learn more about emerging sustainable career opportunities. The fair also featured key partners, including the Engineers Board of Kenya, Ajira Digital, ACCA Kenya, Britam, and Sanlam, creating a rich platform to inspire and guide young people towards future-focused career paths. KUCCPS representatives used the opportunity to provide insights on emerging career options and placement opportunities thus empowering students to make informed choices about their futures.



### QUOTE

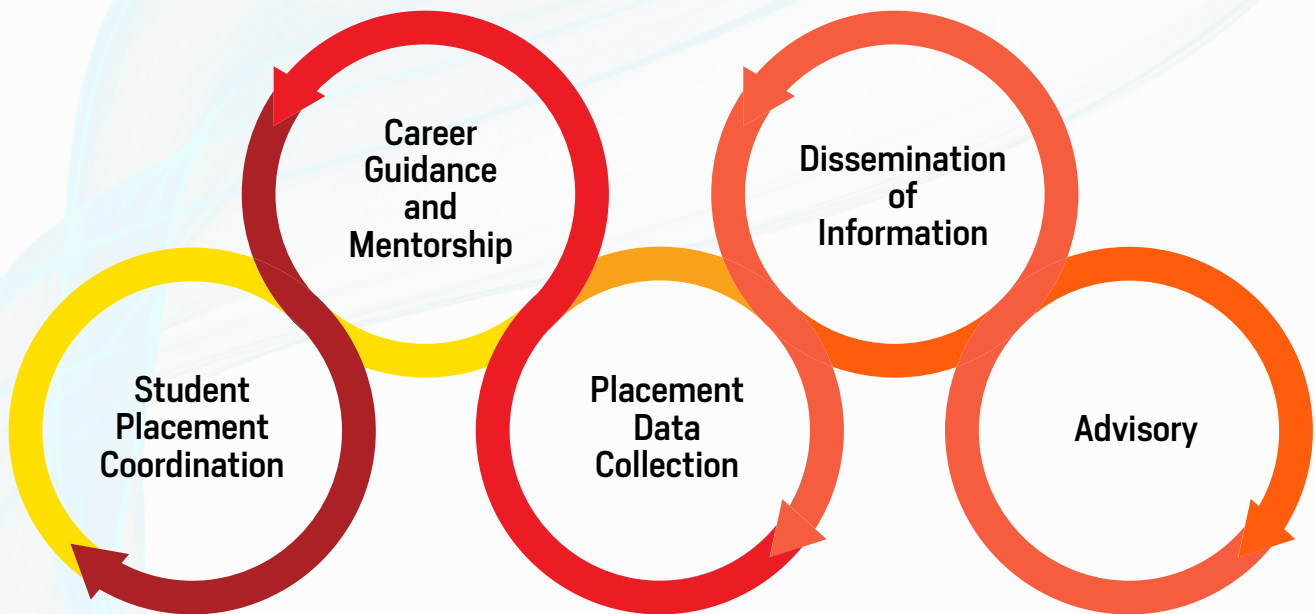
“Develop a passion for learning. If you do, you will never cease to grow”

–Anthony J. D'Angelo





## OUR SERVICES



## CONTACT US

### Access KUCCPS Services at Huduma Centres

Our services are now available in the following Huduma Centres across the country.

Eldoret, Garissa, Isiolo, Kakamega, Kisumu, Kitale, Kitui, Laikipia, Meru, Mombasa, Nairobi (Makadara & GPO), Nakuru, Narok, Nyeri and Thika



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